Unite Messaging Suite®
Connecting people with critical information

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Unite Messaging Suite

Enabling business critical information to the right person at the right time and place

Unite software is specifically designed to streamline communication, promote responsiveness and support critical processes, which helps optimize business efficiency.

Leverage your information system investments

Most companies make huge investments in information technology, which often improves the effectiveness of their primary processes. But the benefits of these investments may not be fully realized due to bottlenecks and gaps in information flow. Smart integration to these systems, provided by Unite Messaging Suite, enables companies to optimize information flow for time-critical information by delivering two-way interactive information to a user's mobile device.
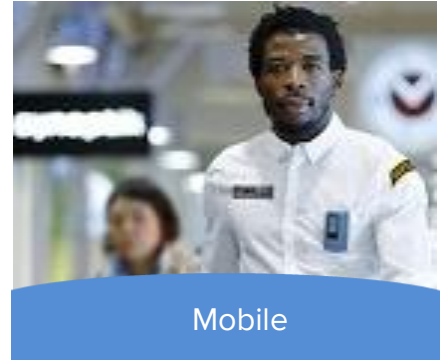
Customer benefits

- Better collaboration with colleagues
- Improved workflow efficiency
- Expanded access to information on-the-go
- Ensuring that the right information reaches the right person

Intelligent

Ascom ensures end-to-end highly effective integrations between multiple business critical systems like fire systems, building management systems and production systems. Unite provides flexibility, seamless interoperability, and reliable performance.

Collaborative

For the most effective way of working users need access to the correct information at the right time. Unite integrations allow dissemination of mission critical event notification quickly and easily. Unite also enables fast, interactive communication between users to speed decision making and response time.

Mobile

With Ascom solutions your mobile staff are always connected to key data; always aware of the latest status of production flows, deliveries, equipment performance, colleagues' locations etc. With the correct information at hand staff can react more quickly to events that require immediate attention, or quickly forward an event to a back-up colleague if busy.

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How Unite Messaging Suite delivers measurable benefits and value

Mobile event notification
Access to mobile data and events gives the staff the right information to make the right decision regardless of location

Hi Med Low

Alert message acuity
Helps distinguish between routine and critical events needing immediate attention

Alert source information
Identifies the alert source so staff and resources are quickly deployed when urgency matters

Man down, no movement
Supports emergency alert messaging for a lone worker who may need assistance

Redirect events to back-up
Redirect notifications manually or automatically to help reduce risk of missing critical events

Unite makes your staff more efficient by providing the information needed in every situation

- Staff receive interactive, time-critical information directly via their mobile devices

- For staff working in hazardous environment - Unite ensures that help is just seconds away

- Designed to be technology agnostic – Unite helps maximize your complete information system investment

Why Ascom Unite Messaging Suite
Ascom Unite Messaging Suite provides a software platform focused on keeping staff connected and helps streamline workflows with advanced communication. Unite enables quicker response to critical events, delivers advanced alert management and improves business efficiency. Our software platform enable customization to adapt to a wide range of critical business systems.

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Time-saving tools – delivering superior system management and streamlined performance
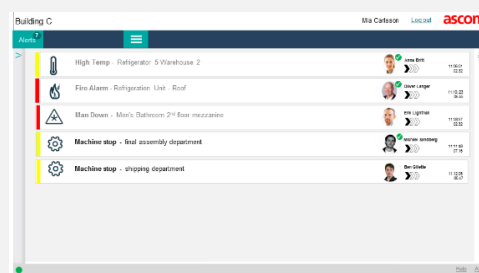
Staff Assignment – spend less time scheduling tasks and more time doing them

The Unite Assign application is an easy-to-use tool that delivers maximum flexibility in event assignment. Its intuitive drag-and-drop interface minimizes training time. Once up to speed, administrators can assign actionable events to individuals for action. The system also manages event handling and automates alert escalation to pre-defined back-ups.
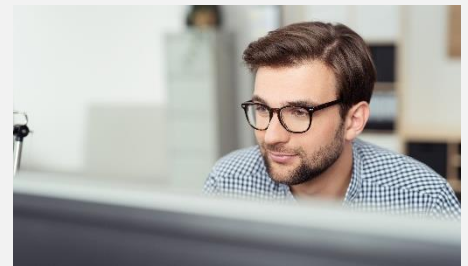
Central Display – be confident in staff response and proper event escalation

Unite View mirrors active alert notifications sent to your staff's wireless device. It provides multiple display options showing information including how long the alert has been active and if the alert has been escalated. It provides both visual and audible event information via a large display in a central location or a personal computer.

Administration – enjoy single point of administration for the complete Unite system

Unite Admin provides operational simplicity through a unified, modern interface requiring less training and providing efficient administrative control. It facilitates the management of all users and groups, and controls integration to other business systems.

Device Management – take complete control of your mobile device eco-system from Ascom

The device manager gives you total visibility and control of all Ascom devices on your network. There is no need to physically collect devices for updates as our device manager provides complete over-the-air configuration and software updating. Pre-defined templates may also be created and stored to quickly add or update devices.

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – anytime and anywhere. Ascom's mission is to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has subsidiaries in 15 countries and employs around 1,200 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.

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